North, South, East and West: Best Practices in Information Literacy Services for International Students at Arizona Universities

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Abstract

Librarians from the two largest public universities in Arizona will provide perspectives on meeting the academic and cultural needs of international students in their respective libraries. The presenters will focus on:
1. strategies to promote information literacy skills of international students in libraries
2. what their libraries are doing to improve services to meet the needs and encourage library use among international students
3. partnerships that have been established with other academic departments on campus

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Information Literacy Services

Information literacy services for international students enrolled at the UA include:
- International Student Orientation sessions at beginning of Fall & Spring semesters
- Course-integrated instruction sessions
- Online tutorials
- Workshops through the UA’s Think Tank
- Individual consultations with liaison librarians

Background Information

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Numbers of International Students for 2012-13

- 6,645 international students from 120 nations: (1) China (2) India (3) Saudi Arabia
- 2,060 Engineering; 1,102 Business
- 34% increase 2010-12


Programs

More than 2,000 international students and scholars participated in approximately 120 instruction sessions/orientations in 2013-14.

American English and Culture Program

2013-2014
Approximately 32 instruction sessions/orientations: for Faculty from Chinese and Iraqi universities, among others

Summer & Fall Semesters 2014
Approximately 20 instruction sessions to date: for students from Italian high schools and the University of Guadalajara in Mexico

Serving International Groups
- Mary Lou Fulton Teachers College programs:
  - India Support for Teacher Education (InSTEP)
  - International Leaders in Education
- College of Public Programs: Young African Leaders Program
- Cronkite School of Journalism: Hubert H. Humphrey Fellows
- Melikian Center: Fulbright Language Teaching Assistants
- Fulbright students and scholars
- Master of Healthcare Innovation students from China

Information Literacy Services and Resources

Services & Resources
- Research consultations with multilingual librarians and library staff
- Foreign language materials (books, newspapers, and other resources)
- Tutorials
- Academic integrity and plagiarism
- Open access and issues in scholarly communication
- Copyright, patent and trademark information

Library Guides
- InSTEP: http://libguides.asu.edu/InSTEP
- Open Access: http://libguides.asu.edu/openaccess